

# Crowd Management, Intervention and Control

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## DVD-ROM Video

Multimedia I.D. Number: 256

CPT Hours: 2

DVD Shipping Date: 10/11/13

The gathering of groups who wish to openly express their opinions or protest-- and the need to watch over these groups to ensure that everyone's rights are respected-- is nothing new in our communities. What has changed is the nature of these groups, their capabilities, and the complexities that law enforcement has to face when dealing with these groups and their gatherings. Interacting with protesters and managing crowds is not something that happens every day. But when it does occur, the scrutiny on law enforcement's actions is magnified. It is critical that officers become familiar with all aspects of crowd management and the intricacies involved.

The goal of this training program is to provide an overview of key issues involved in crowd management that officers may face in the field.

Segments include:

- Overview
- Law Enforcement's Goal
- Planning and Preparation
- Information Management
- Roles and Responsibilities
- Crowd Control
- Media

The DVD-ROM video program offers two viewing modes and printable instructor and trainee documents:

### Facilitated Group Course

Each segment features a short introduction, followed by scenarios with related questions and activities to assist in facilitating a group discussion about crowd management. The facilitator has the option to play subject matter expert comments after the discussion to re-emphasize a training point or to ensure all topics are covered. A "Facilitator Guide" document (PDF) is included on the DVD-ROM for printout from a computer.

### Informational/Individual Viewing

This viewing mode allows an individual trainee or a small group of trainees to view the training video without formal (classroom) facilitation by an instructor. Features the same scenarios and questions or activities as the "Facilitated Group Course" track. Individual viewers may view sample group discussions, followed by comments from subject matter experts that reiterate and reinforce the teaching points. A "Student Workbook" document (PDF) is included on the DVD-ROM for printout from a computer.

Additional "how to" instructions for facilitation and obtaining CPT credit are included on the main menu of the video.



## Video Program Guide

California Commission on Peace Officer Standards and Training